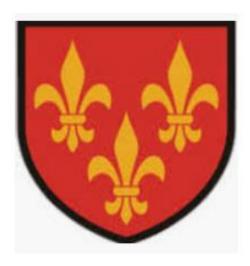
# **Educational Visits Policy**



# Hillborough Infant and Nursery School

Owned and Written by:	Date:		
S. Barber - Assistant Headteacher & EVC Lead	March 2023		
Approved by:	Date:		
Full Governing Body	28 <sup>th</sup> March 2023		
Next Review:	Date:		
	March 2025		

This policy has been updated to reflect the General Data Protection Regulation (GDPR) and Data Protection Act 2018, and it supersedes the HM Government Information Sharing Guidance for Practitioners and Managers published in March 2015.

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#### 1. Introduction

Trips, visits and learning off-site comprise an essential part of the school curriculum at Hillborough Infant and Nursery School. Successful trips provide memorable learning experiences and enhance the children's education in ways that are not possible in the classroom. The school is committed to providing school visits as a positive tool to develop pupils' independent, investigative learning, and to build their experience of the local and wider world.

Within school, responsibility for educational visits rests with the Governing Body, Headteacher and the Educational Visits Coordinator (EVC), however all school employees have a responsibility to:

- take reasonable care of their own and others' health and safety
- co-operate with their employer
- carry out activities in accordance with training and instruction
- inform the employer of any serious risk

#### 2. Aims

This policy been produced to offer school staff advice and support in the planning and organising of all offsite activities in order to ensure the health and safety of pupils.

#### 3. Definition

For the purposes of this policy, an 'educational visit' means any educational, cultural or sporting activity that requires the pupils to leave the school premises having been authorised to do so by the Headteacher. This includes the following:

- Visits to places of interest in the local area
- Day visits to museums, galleries and places of educational interest
- Sporting activities

All activities are available to all children irrespective of needs, ethnicity, gender or religion.

#### 4. Planning and Preparation for a trip

#### The Educational Visits Coordinator

The school has appointed an Educational Visits Co-ordinator (EVC) whose role is to coordinate the planning and management of these activities, this is the Assistant Headteacher. All off-site activities must be approved by the EVC at least two weeks prior to the proposed date of the trip, unless the trip has been planned in response to an educational opportunity that has arisen, for example a last minute invitation to a significant event. Where possible, dates for educational visits will be set at the beginning of the calendar year to enable office staff to book tickets and transport as applicable.

#### **Procedure**

The best practice to be adhered to in the arranging of school trips is as follows:

- Complete the 'Application for preliminary approval of a school visit / journey' form and hand to the EVC at least 4 weeks prior to the visit – Appendix 1
- Once agreed and in consultation with class teachers and/or SLT, the office will book the entire trip on the agreed date(s).

- Office staff will calculate a cost per pupil, inclusive of transport and insurance. This must be sufficient to cover the entire cost of the trip, including any charges for additional helpers.
- Once confirmed with the venue and transport providers, the dates for the trip must be entered onto the school electronic diary
- Parents wishing their pupils to have a packed lunch from the kitchen will complete a form. Dietary needs must be taken into account. The kitchen manager must be informed of a visit at least two weeks in advance. Labels are provided for clarity.
- The 'Educational Visits Risk Assessment' form at least two weeks prior to departure. This can be found on the shared drive in the Evolve folder-> Educational Visits->Educational Visit Documents 2021/2022->Master ESRA. This is shown as Appendix 2
- Class teachers will inform parents in advance of dates for school trips in the newsletter, Year 2
  email and on ParentMail, giving at least two weeks' notice (unless there are exceptional
  circumstances)
- Where applicable, parental volunteers will be asked for. Where there are more volunteers than spaces, parent helpers will be selected using a fair and transparent process.
- If appropriate, payments will be made directly to the school office.
- All trips will be entered into EVOLVE and will be agreed by the EVC and then the Headteacher https://evolve.edufocus.co.uk/evco10/evchome\_public.asp?domain=lutonvisits.org.uk)

See Appendix 3 – Educational visits checklist section A 'In advance of the visit'

#### **Risk Management**

A full risk management assessment must be completed two weeks prior to a trip, which must be approved by the school's EVC, using the school's risk management assessment template. (Shown as Appendix 2) To support the process, existing risk management assessments can be used, evaluated and updated, including generic risk management assessments provided by the centre to be visited, risk management assessments completed by colleagues who carried out the same trip and/or the generic risk management assessments available on the shared drive Evolve folder-> Educational Visits->Educational Visit Documents 2021/2022->Master ESRA. The risk management assessment must include details of any specific medical issues, additional support for individual children and details of adult helpers. A copy should be taken on the trip, shared with all members of staff and visit volunteers, both the group leader and deputy group leader must have a copy. Another copy is to be given with the EVC.

#### **Parental consent**

In accordance with the Home School Agreement, most parents give blanket permission for their child to attend school trips. As a result, permission is no longer requested from parents for individual school trips or sporting activities. However, parents will always be informed about the trip or activity by email or letter. All the necessary details will be included in the letter, as well as any payments required. Permission will be specifically requested from parents for:

• Trips that take place outside of school hours

#### **Ratios**

All trips are individually risk managed to ascertain the safe level of adult supervision required.

There are no recommended adult to pupil ratios, the national guidance from the Outdoor Educational Advisors Panel (<a href="https://oeapng.info">https://oeapng.info</a>) states that decisions about the staffing and supervision should take account of:

- The nature and duration of the visit and the planned activities;
- The location and environment in which the activity is to take place;
- The nature of the group, including the number of young people and their age, level of development, sex, ability and needs (behavioural, medical, emotional and educational);
- Staff competence;
- The consequence of a member of staff being indisposed, particularly where they will be the sole leader with a group for any significant time.

Staffing ratios are a risk management issue and should be determined through the process of risk assessment. It is not possible to set down definitive staff/participant ratios for a particular age group or activity. However, The Early Years Foundation Stage (EYFS) Statutory Framework sets out legal minimum ratios for all providers working with children aged up to five. The appropriate ratio during an outing is always likely to be higher than the legal minimum: as with other age groups, this should be determined by risk management assessment, which should be reviewed before each outing. It is not unusual for a ratio of 1:1 to be necessary.

A useful framework for assessing requirements for ratios and effective supervision is **SAGE**.

- **S**taffing: who is needed/available? The plan must work within the limits of available numbers, abilities and experience.
- Activities to be undertaken: what do you want the group to do and what is possible?
- **G**roup characteristics: prior experience, abilities, behaviour and maturity, sex, any specific individual needs.
- Environment: indoors or out; a public space or restricted access; urban, rural or remote; quiet or crowded; within the establishment grounds, close to the establishment or at a distance; and the ease of communications between the group and base. Do not overlook environments to be passed through between venues. For outdoor environments, consider remoteness, the impact of weather, water levels and ground conditions.

Consult with the EVC regarding any adult to child ratio questions.

#### **Payments for trips**

When planning educational visits, class teachers will always consider the cost implications for parents. Excessively expensive trips will be avoided wherever possible. All payment by parents for school trips is made in the form of a voluntary contribution. However, in the event that the school is unable to cover the costs of a planned visit, the trip might have to be cancelled. All payments are made online via the school website. In certain cases, the school may be able to subsidise the cost of school trips. In these cases, parents need to contact the office.

#### 5. Behaviour on school trips

The school's Behaviour Policy applies equally to children when they are being educated off-site. Indeed, being outside of the school, expectations are even higher as children are acting as ambassadors for our school. We expect our pupils to behave courteously to all members of the public that they meet. It is essential for their own safety that they listen carefully to their accompanying adults and act on any instructions given to them. It is also essential that all children actively participate in all aspects of the trip as trips are an integral part of the child's education. Children will always be reminded of the behaviour expectations before going off-site on their visit.

#### 6. Trip Safety

The school takes the safety of its pupils on off-site visits extremely seriously. All supervising adults must be made aware of the duty of care which is placed upon them. The school's Safeguarding Policy will be implemented during all off site activities. The school will adhere to the following to ensure the safety of children on educational visits:

- Early Career Teachers to be accompanied by an experienced member of the teaching staff on their first visit
- Supervising adults to include a member of staff with knowledge of basic First Aid
- Supervising adults must know of any special medical details relevant to any pupil
- First aid kits and any individual medicines, e.g., asthma pumps, must be taken on the trip
- First-aid should be available and accessible at all times. If a first-aider is attending to one member of the group, there should be adequate first-aid cover for the other pupils. The contents of a first-aid kit will depend on what activities are planned. If a pupil receives a head injury a phone call will be made to school in order for parents to be informed. When first aid is administered a form (See Appendix 4) will be completed and handed to the trip leader at the end of the trip. These incidents will then be recorded on return to school and medical slips will go home to parents.
- Children to be briefed about the importance of staying with their partner/group/adult helper
- Any adult who has not been DBS checked should not be left alone with children during any activity
- Adults must never travel alone with a child in their own vehicle
- Any adult helpers must be fully briefed prior to leaving, in writing, with names of children in their group, expectations and responsibilities, and mobile numbers of members of staff
- When walking along a pavement, children must be in a line in pairs (or single file if necessary) with teaching staff at the front, middle and rear, and other adults alongside
- Regular headcounts to be taken
- The visit leader should ensure that coaches and buses are hired form a reputable company.

See Appendix 1 section B – During the visit

#### **Parent Helpers**

- Parents should attend the trip briefing on the morning of the trip.
- Parents to have a list of the names of the children in their group and they should be carried by the Group Leader.
- Parents should be supplied with the school landline and mobile number which should be carried by the Group Leader.
- Parents to be aware of health and safety issues at all times.
- Parents should not smoke whilst accompanying children on a school trip.

#### 7. Emergency procedures

The trip leader and deputy trip leader must always complete the Emergency Arrangements section of the Risk Management Assessment Form prior to any educational visit and carry the emergency action cards (see appendix 5). The school office must also have the Establishment Emergency Action card (see appendix 6). In cases where a child or children need urgent medical attention, one staff member will accompany that child (or children) for treatment, while other staff members and adults remain with the rest of the group. School will be notified at all times, and they in turn will notify parents. In the unlikely event that a child becomes separated from their group, they must follow the steps below, about which they will have been briefed prior to departure:

- Wait so that the trip leader can re-trace their steps to locate the child
- Speak only to adults in uniform, e.g., TfL staff, police etc. but under no circumstances go with them. The trip leader and one other member of staff will search the immediate vicinity. The deputy trip leader will assume overall responsibility for the group during the absence of the trip leader to maintain the safety and well-being of the other children. If the child is not found after approximately 20 minutes, the trip leader will phone the school office to notify them and ascertain whether they have any information. The school will notify the parents. The trip leader will contact the police after 30 minutes of the child going missing. Once the police arrive, all relevant information about the child will be given, so that the police can take over the search. The trip leader will remain with the police to comfort the child when found and maintain regular contact with the school. The remaining staff and adult helpers will return to the school with the rest of the children. When the situation has been resolved, the Headteacher and SLT will conduct a full investigation to ascertain how the incident occurred and revise the risk assessment procedures where appropriate.

'Near miss' accidents and incidents should be noted and reported as part of the evaluation procedures.

#### 8. Evaluation

All visits will be evaluated by the Visit Leader with the EVC and entered into EVOLVE. The EVC will ensure that any risk assessments for the visits or activities are evaluated and/or modified as a result of findings or feedback from the visit.

See Appendix 1 section C – At the end of the visit

#### 9. Other Relevant Policies and Documents

This policy complements and supports a range of other policies:

- Teaching and Learning Policy
- Health and Safety Policy
- Safeguarding Policy
- Behaviour Policy

#### 10. Monitoring and Review of Policy

This policy will be monitored and reviewed on a regular basis. Updates and further training will be undertaken as required. The EVC undertakes the review and updating of the policy, guidelines and procedures, and the dissemination to all staff, and the governing body.

## Appendix 1 – Application for Preliminary Approval of a School Visit/Journey

## APPLICATION FOR PRELIMINARY APPROVAL OF A SCHOOL VISIT/JOURNEY

(Ensure this form is completed at least <u>4 weeks before</u> a planned trip ( <u>8 weeks before</u> a residential)	
Place to be visited (exact destination)	
Purpose of visit (linked to the NC) 1)	
Please only use NC codes – see page 2. 2)	
Outcomes: 1)	
2)	
3)	
4)	
Date of visit Year Group/Classes involved	
Travel arrangements	
Visit times: Time leaving school Time arriving at venue	
Time leaving venue Time returning to school	
Visit Leader Other staff/volunteers (named NOT initials)	
Nominated first aider	
Total number of pupils Number of boys Number of girls (girl/boy numbers only needed if you are taking part of a year group or a mix of ch	
Do you require the mini bus for this trip ? If yes, please book the mini bus in the office and organise a driver	Γ.
Office to complete transport costs:	
Transport Total cost Cost per child	
Venue Total cost Cost per child	
Total cost of visit Total cost per child	
Pupil preparation and follow-up:	
Visit approved by Date	

Head teacher on behalf of the Governing Body.

#### POST PRELIMINARY APPROVAL CHECKLIST

(Ensure the following is completed and passed on to Sue at least 2 weeks before a planned trip)

0	Any risk assessments supplied by the venue
0	The generic risk assessments from EVOLVE can be used. Ask in the office if you would like to use these.
0	Create an ESRA (Event Specific Risk Assessment). Think specifically about the possible issues/hazards for THE
ad A(	DURNEY eg: seatbelts, head counts, staff spread equally among the group, THE VENUE eg: groupings for children, dult supervision, THE GROUP (INCLUDING STAFF) eg: specific medical/behavioural risk management, THE CTIVITIES eg: what the children will be doing and possible risks and TOILET PROVISION eg: when, where, upervision.
O	Create a detailed itinerary. Include timings of the day, activities, groupings of children, information on upervision.

#### IMPORTANT POINTS TO NOTE:

- ALL OF THESE DOCUMENTS NEED BE GIVEN TO SUE AND LOADED ONTO EVOLVE BEFORE FULL APPROVAL WILL BE GIVEN.
- IF FULL APPROVAL IS GIVEN NOTHING ELSE WILL BE REQUESTED AND THE TRIP
   CAN GO AHEAD.
- IF THE TRIP IS NOT APPROVED AT THIS STAGE YOU WILL BE ASKED TO PROVIDE EXTRA DETAILS SO THAT APPROVAL CAN BE GRANTED AND THE TRIP CAN GO AHEAD.

#### NC CODES:

Aim Higher Science Personal Development/ Work Experience Art Teamwork/Leadership Biology EYFS Purposes (below) IT/Computing Business Studies Personal, Social and Emotional Leadership/Team Careers Development Mathematics Citizenship Communication, Language and Media/Film Studies Design & Technology Literacy Languages Duke of Edinburgh Physical Development Music Literacy English/Drama Physical Education/Sport Environmental Education Mathematics PSHE Exchange Understanding the World Religious Education Expressive Arts and Design Geography Reward History

# Appendix 2 - Event Specific Risk Assessment (ESRA) May be completed electronically to expand the boxes

Visit Details:	Date:						
Visit Leader:	Person completing ERSA:						
			l	Who to b	e inform	ned	
Identifying the Specific Issues/hazards	H/M/L	How to manage is	t	Parents	Staff	Participants	H/M/L
List significant hazards which may result in serious harm or affect several people	rating	What procedures measures will yo the risk	-				outcome
The Journey – points to consider e.g. on the way there, breakdowns, pit stops, driver, method of transport and seating arrangement							
Acceptable use of mobile phone							
The Venue - points to consider e.g. on the way there and on the way back, at the accommodation or centre etc  Acceptable use of mobile phone							
The Group (including staff) - points to consider e.g. young people, supervisors, centre staff, the public etc							
Acceptable use of mobile phone							
The activities - points to consider e.g. downtime, direct/remote supervision, handover, under instruction, specific activities  Acceptable use of mobile phone							
Acceptable use of filodile pilotie							

Generic/Establishment Risk Assessments/guidance used to support t	his visit:				
There is no need to repeat any generic/establishment risk assessment staff/pupils need to be aware of that are relevant to this visit.	s or procedures used, however please list below any that accompanying				
Ongoing Risk Management	Ongoing risk management notes				
1 Apply the Control Measures	Acceptable use of mobile phone				
2 Monitor how effective they are					
3 Change, adapt and revise as required					
Make notes of the changes					
xamples:					
Monitor the weather					
<ul> <li>Monitor traffic on the road</li> </ul>					
<ul> <li>Monitor the group and leader motivation</li> </ul>					
Alternative plans (Plan B) - This must be completed for	r all visits				
Plan B is an alternative – not an emergency procedure. Plan B should	Id be pre-checked and prepared in the same way as plan A. Plan B might ent activity altogether. Be prepared to move to Plan B before or even during the				
Acceptable use of mobile phone					
Home/base Emergency contact name/number:					

Contact number for Local doctor:

Signed by EVC	Date

On site/venue Emergency contact name/number:

Contact number for Local police:

# **Appendix 3** - Educational Visits Checklist

This checklist is an essential part of the risk management process and is applicable for all visits.

The visit should only go ahead if the answer to all questions in section A is 'YES' or N/A

Secti	on A - In advance of the visit:	Yes	N/A
1.	Have the educational aims of the visit been clearly identified?		
2.	Is the visit appropriate to the age, ability and aptitude of the group?		
3.	Has there been suitable progression/preparation for participants prior to the visit?		
4.	Does the visit comply with any guidelines specific to your Establishment?		
5.	Does the visit comply with any specific Council guidelines?		
6.	If a member of staff is going to lead an adventurous activity, have they been 'approved' by Luton Borough Council?		
7.	If using an external provider or tour operator, have they satisfactorily completed and returned an Independent Provider's form?		
8.	Are transport arrangements suitable and satisfactory?		
9.	If the visit is residential, have appropriate measure been taken to ensure the suitability of accommodation?		
10.	If the visit is overseas, have appropriate additional measures been taken to ensure the suitability of activity and safety of participants?		
11.	Have you conducted a pre-visit (normal procedure for most visits within the UK)? If not, have appropriate additional checks been made?		
12.	Do the adults in the party have the appropriate skills for the visit? (Check this carefully and arrange suitable training and/or briefing to clarify your expectations).		
13.	Have any adult helpers (non establishment employees) been approved by the Head of Establishment as to their suitability?		
14.	Is the level of staffing sufficient for there to be an appropriate level of supervision at all times?		
15.	Does the Visit Leader possess the necessary competence to lead the visit, and is he/she comfortable with their role?		
16.	Are all support staff aware of and comfortable with their roles?		
17.	Are all helpers aware of and comfortable with their roles?		
18.	Has Event Specific Risk Assessment (ESRA) been carried out and will this be shared with all relevant parties?		
19.	Is insurance cover adequate?		
20.	Does at least one member of staff know the participants that are being taken away, including any behavioural traits?		

21.	Have participants been advised in advance about expectations for their behaviour? If appropriate, are participants aware of any 'rules', and have sanctions to curb unacceptable behaviour been identified and agreed with participants and staff?	
22.	Are participants aware of the nature and purpose of the visit?	
23.	Are parents fully aware of the nature (including contingency plans), and purpose of the visit, and has consent been obtained?	
24.	Have all relevant details been issued? (eg. itinerary, kit lists, etc?)	
25.	Are staff aware of any medical needs and/or other relevant details of participants?	
26.	Has parental consent been gained for staff to administer specific drugs/injections, and if necessary have named staff received appropriate training?	
27.	Are staff aware of any relevant medical conditions of other staff/helpers within the group?	
28.	Does at least one responsible adult have a 'good working knowledge' of First Aid appropriate to the environment?	
29.	Is a first aid kit (appropriate to the visit) available?	
30.	Is there flexibility within the programme? Are there contingency plans that would be suitable in the event of changed or changing conditions, staff illness, etc. eg. 'Plan B', and have these plans been risk assessed and parental consent been obtained?	
31.	For journeys taking place outside the establishment's 'normal' hours, will Form EV7 be carried by the Visit Leader, and Form EV8 with the designated emergency contact/s?	
32.	Are full details of the visit at the Luton Borough Council establishment, and if appropriate with the establishment's Emergency Contact(s)?	
33.	Are staff aware of the appropriate action to be taken in the event of accident, incident or emergency?	
34.	Is a weather forecast and/or other local information necessary, and are staff able to access this information and act upon it appropriately if necessary?	
35.	If undertaking water-margin activities, has a copy of 'Group Safety at Water-Margins' been made available to all supervising staff in advance of the visit?	
36.	A mobile phone is recommended for all visits. Are you aware of the reception in the area you are visiting?	
37.	Will the group need waterproof clothing, boots or other equipment? If so, are procedures in place for checking the suitability of equipment?	
38.	Does any specialist equipment conform to the standards recommended by responsible agencies?	
39.	Have all financial matters been dealt with appropriately?	
40.	Has the visit been approved by the Head of Establishment and EVC, and in line with Governing Body policy (where appropriate)?	
41.	If residential, overseas or involving adventurous activities, has the visit been approved by Luton Borough Council ?	
Sec	tion B - During the visit	
42.	Do all staff have a list of participants/groups and emergency contact details if out of the establishment's normal hours?	

43.	Does the establishment office have a list of the names of all participants, including adults (and contact details if out of establishment hours) and Emergency Cards?	
44.	Do staff have sufficient funds to allow for any contingencies?	
45.	Do staff have any relevant literature, work sheets, clipboards, etc?	
46.	Do staff have other items, eg. first aid kit, sick bags, litter sacks, etc if needed?	
47.	Are participant numbers being checked at appropriate times?	
48.	Has the group been warned of potential hazards in advance? If necessary, have specific arrangements been made to supervise these areas particularly carefully?	
49.	Are participants aware of the procedure in areas where there is traffic? (eg. if walking, is it pairs, crocodile, groups? - may participants run? - are participants aware of the procedure at road crossings? etc.)	
50.	Has a clear recall system been arranged if the group is working away from you? Do participants understand this and will they be able to respond effectively?	
51.	If a rendezvous for the group has been arranged after a period of time, does each participant and member of staff know exactly where and when to meet?	
52.	Do participants know what action they should take if they become separated from the group?	
53.	Is on-going risk assessment being conducted, and if necessary the programme adapted to suit changed or changing circumstances (Plan B)?	
Section	C - At the end of the visit	
54.	Are appropriate arrangements in force for the dismissal of participants?	
55.	Has the Visit Leader reported back to the EVC?	
56.	Has the group been debriefed and any relevant follow-up work completed?	
57.	Have all loose ends been tied up, eg. paperwork, finance, thank you letters, etc?	
58.	Has the visit been evaluated, and if appropriate have notes been made of points to be considered for future visits?	
59.	Have all staff and helpers involved in the visit been thanked for their input?	

# Appendix 4 – Educational Visits Injury Form

# EDUCATIONAL VISIT INJURY FORM

(FORMS TO BE HANDED TO THE LEADER AT THE END OF THE VISIT)

DATE	TIME	CHILD'S NAME	CLASS	NAME OF FIRST AIDER
REASON				
REAGOIT				
TREATMENT GIVEN				

#### Appendix 5 - Visit Leader Emergency Action Card

#### Visit Leader Emergency Action Card

This 'card' must remain with the Visit Leader at all times during the visit

In the event of a significant incident or accident that <u>does not</u> involve serious injury or fatality, and/or <u>is not</u> likely to attract media attention, then you should seek advice from your establishment emergency contact(s).

In the event of an incident that <u>does</u> involve serious injury or fatality, and/or <u>is</u> likely to attract media attention, then you should adopt the following protocol:

#### Priorities

All your actions during the incident should be guided by the following:

- Keep your group alive and safe
- Prevent the situation getting worse
- Promote recovery and repatriation to base

#### Immediate Action

- Remain calm Assess the situation and establish the nature and extent of the emergency.
- Safeguard yourself and then any other uninjured members of the group. Make sure all other members of the party are accounted for, safe, adequately supervised and briefed to ensure that they understand what to do to remain safe.
- Delegate other leaders if possible so you can keep an overview of events and to allow 'concurrent'
  activity.
- Call emergency services (999 or appropriate local number if abroad Europe 112, North America 911) if appropriate.
- See to the First Aid needs of casualties. BEWARE of the quiet casualty.

#### Once the immediate situation is contained:

Inform your Establishment Emergency Contact or/ LBC Emergency contact. They will need the following information:

- Who you are, which Establishment you are from
- The number to call you on
- Nature of the emergency
- Number of casualties and their status
- Total number in your group
- Your current location
- Whether you are staying where you are or moving if you are moving where to?
- Time the incident happened

#### Don't forget:

- Liaise with, and take advice from, emergency services if they have attended the scene.
- Consider the physical needs of the group and casualties in terms of shelter, refreshments, and transport/repatriation.
- Consider the emotional needs of the group e.g. removing them from the scene, providing comfort support
- Control communications avoid group members using communication devices unsupervised.
- Keep a written log (see over) of all actions taken, conversations held and a timescale.
- · Refer all media, parental or other enquiries to your employer.
- Inform the Foreign Office Consular Assistance Team if abroad.
- Review your actions what more can you do?

#### Legal Stuff:

- Do NOT admit liability
- · Get Witness details
- Take Photographs
- Do NOT alter or destroy any equipment
- Keep accurate records

### **Emergency Numbers**

Role	Name	Landline	Mobile	
Visit Leader				
School/Establishment				
Establishment Emergency contact				
Head of Establishment/EVC				
Emergency services (if travel	ling abroad)			
Luton Borough Council Em	nergency Call Centre	01582 546072/+441582 546072		
(In the event of a critical inci First Responder)	dent call the On Duty			
Other/Chair of Governing Body (optional)				
Foreign Office Consular Assis	tance	+44 2	0 7008 1500	

Incident notes/record					
Time	Event/Action/Decision				

#### Appendix 6 – Establishment Management Emergency Action Card

# **Establishment Management Emergency Action Card**



This 'card' must remain with the Establishment Emergency Contact(s) at all times

The establishment's Emergency Contact(s) should have access to all Visit information, including itinerary, venue details, names, medical information and emergency contact details for all participants including staff.

In the event of being contacted by the Visit Leader (or other member of staff involved in a visit), to an emergency on an Educational visit you should:

STAY CALM – consider the actions you need to take and the people you need to contact to help you. Decide what immediate help you need and contact these people.

TAKE CHARGE of the incident until relieved by a more senior colleague. It is essential that one person is clearly designated as controller of the emergency response, and that it is clear to all who this is.

CONTACT the group in difficulty to reassure them, get up to date information and keep them informed of your actions.

RECORD all information you receive and actions you take.

If the incident **does not** involve serious injury or fatality, and/or **is not** likely to attract media attention:

Provide the required assistance if possible

Seek further advice or pass on details to other establishment contacts that may be able to assist

If the incident **does** involve serious injury or fatality, and/or **is** likely to attract media attention:

Inform the Visit Leader that someone will phone him/her back within 30 minutes

Ascertain if the Visit Leader has already contacted the Luton Borough Council Duty First Responder, if they have not please contact them on <u>01582 546072</u> and state that you require immediate assistance. Give brief details of the incident.

You should then contact the Head of Establishment (if this is not you)

#### **Emergency Numbers**

Name	Landline	Mobile	
Visit Leader			
Assistant Leader			
Head of Establishment (if not you)			
Deputy Head of Establishment			
Luton Borough Council Emergency Call Centre	01582 546072		
(In the event of a critical incident call the On Duty First Responder)			
Other/Chair of Governing Body (optional)			
Emergency services (if travelling abroad)			
Foreign Office Consular Assistance	+44 20 7008 1500		

#### On receiving a call

In the event of receiving an emergency call from a group on a Visit, remember they are likely to be very stressed. You need to remain calm to be able to take down some key information without missing anything. Carry out the actions below, as appropriate:

1. Take down the following information:

Who is calling?
What is their role in the group?
What number can they be contacted on?
What has happened? Nature of emergency?
Number and status of any casualties?
Current location?
Total number of people in the party?
Are they staying where they are or moving? If moving where to?
What help do they require?
Time of incident?
Time now? If the group is outside of the UK, what is the time difference?

- 2. Reassure them and tell them they will be called back within 30 minutes.
- 3. Activate your establishments Critical Incident Emergency plan.